

Newark Paratransit- 35322 Cedar Blvd, Newark, CA 94560
Ph# 510-791-7879 Fax # 510-713-8384

Personal Care Attendant Guidelines

Any rider of the Newark Paratransit system may be accompanied by their Personal Care Attendant (PCA) free of charge.

A PCA is someone whose help an individual requires for daily life activities (eating, dressing, personal hygiene, carrying packages, finding your way, etc.).

If there are any questions regarding what a PCA is, please contact Newark Paratransit at the above information.

Newark Paratransit drivers are not PCAs nor can Newark Paratransit provide PCAs.

If a registered rider requires a PCA to accompany them on Newark Paratransit, they must complete the "Certification for Personal Care Attendant" form and submit to the Transportation Supervisor at the address or fax above.

If the attendant is certified, their name will be added to the Newark Rider Client Database and will subsequently be permitted to accompany the designated passenger free of charge.

If a passenger travels with different PCAs each time, they may note this on the PCA certification.

Each PCA must have a completed "Release of Liability" form on file with Newark Paratransit.

If it ever becomes evident that a rider is fraudulently claiming to travel with an attendant in order to avoid paying the fare for a companion, this may result in suspension of service for the rider.

If a rider needs door through door assistance and does not have a personal care attendant, another option would be to contact Life Eldercare at (510) 574-2096 to participate in their VIP Rides program.